

# Lama'an Couture

ABN 55 311 231 680

## EXCHANGE FORM

We are happy to exchange if you are not satisfied with the purchase (except for discounted items). Please include your receipt and complete the below form.

### Customer Details

<b>First Name</b>	
<b>Last Name</b>	
<b>Address</b>	
<b>Email</b>	
<b>Contact Number</b>	
<b>Invoice Number</b>	

REASONS FOR EXCHANGE: \_\_\_\_\_  
\_\_\_\_\_

RETURN				EXCHANGE TO			
ITEM NAME #	SIZE	QTY	ITEM PRICE	ITEM NAME #	SIZE	QTY	ITEM PRICE
MERCHANDISE TOTAL			\$	MERCHANDISE TOTAL			\$

**EXCHANGE POLICY: RETURN FOR EXCHANGE ITEMS MUST MEET ALL FOLLOWING REQUIREMENTS:** ("All items" in this context are referred as items listed as per invoice)

- ✚ All items must be returned within 14 days of invoice date.
- ✚ All items must be returned unworn (no wearing mark), undamaged and in its original condition in a postpak or box.
- ✚ All items must be returned and accompanied by Exchange Form.
- ✚ For Return(s), please ship via Parcel Post service at Australia Post to us.

Customer will be responsible for return shipping and handling charges (flat rate \$12), the fees will be charged via original payment method.

We reserve the right to refuse any Return(s) that does not comply with the above requirements. Refund only available for faulty items. No Exchange for discounted items.

I hereby certify that the Return for Exchange has met Lama'an Couture's Exchange Policy.

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

THANK YOU FOR SHOPPING WITH LAMA'AN COUTURE  
RETURN ADDRESS: UNIT 2, 36 JINDABYNE AVE, CHADSTONE VIC 3148, AUSTRALIA.